



Website Maintenance Service

Rates:

1 Hour block:	\$80.00 per hour
5 hour block:	\$65.00 per hour
10 hour block:	\$60.00 per hour
20 hour block:	\$55.00 per hour

Send website maintenance
update requests to:
updates@visionaryweb.com

Once you purchase time you can continue making update requests until your account is empty. At which point you can purchase more time. If you determine you've purchased too much time, you can request a refund of whole hours after three months of inactivity. After one year of inactivity, all remaining time expires.

To purchase time go to: <http://www.visionaryweb.com/clients/time.php> or e-mail billing@visionaryweb.com to request an invoice.

Questions and Answers:

Q: *After I purchase blocks of time, how can I know how much time I have left?*

A: You can check your remaining time by visiting:
<http://www.visionaryweb.com/clients/balance.php>

Q: *What if I need something done immediately?*

A: An emergency services fee of \$50 can be invoiced at the time of service to accommodate an emergency request. Maintenance for clients in a non-emergency situation is guaranteed to be done in 5 business days if it is under 10 hours of work.